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To whom it may concern,

Testimonial – Christine Graham

I write as vice chair of the Safer Peterborough Partnership (SPP) and the director of operations for Cross Keys Homes, the largest registered social landlord in Peterborough with approximately 10,000 homes in management, many of which are in the areas of highest deprivation in the region. Christine Graham has worked in partnership with us and other RSLs in the city for a number of years in her capacity as the manager of the Safer Peterborough Partnership.

Christine's drive and determination resulted in a various successes which not only benefited the community as whole, but greatly contributed to our own positive outcomes especially in the field of anti-social behaviour and social exclusion and I can therefore testify to the following achievements:

- Christine reviewed the city's stance towards and management of anti-social behaviour on behalf of the SPP resulting in a much more strategic and focused approach being adopted. The impact of this can be seen in much improved performance indicators for this area of work across the city.
- Christine was the driving force behind the inception and development of the city-wide RSL ASB forum which brought together a more tactical approach to problem solving and a shared understanding of how to effectively tackle ASB in the city.
- Christine was instrumental in obtaining a number of ASBO's on behalf of RSLs as well as being the link which brought together a number of agencies to problem solve individual cases in a setting which also fostered more strategic thinking in terms of those families or individuals displaying the most challenging behaviour.
- Christine facilitated a number of training seminars in the city for RSLs including work around domestic abuse, substance misuse and victim support. She is also extremely knowledgeable in the field of offender management and criminal justice systems
- A re-launch of the city wide ASB service was led by Christine and has empowered residents to come forward and report both ASB and hate related crime within a safe and supportive environment. She has facilitated problem solving around a number of very complex ASB cases bringing them to a satisfactory conclusion.

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Cross Keys Homes Limited is a registered charity, registered number: 1104746*

- Christine has a wealth of knowledge concerning crime and disorder solutions which she has translated into strategy and policy for a number of organisations including the smaller RSLs in Peterborough.

Christine's tenacity, drive, passion and substantial intellect has enabled Cross Keys Homes and a number of our partner organisations to improve our performance greatly within the context of our management of anti-social behaviour as well as assisted us to carry out our statutory functions via the support she has provided within our own operating environments. Christine is highly skilled at developing sound professional relationships and her personal qualities inspire confidence and enthusiasm amongst everyone who works with her.

I would commend Christine Graham to anyone seeking to achieve similar successes as listed above.



Claire Higgins
Director of Operations
Cross Keys Homes Ltd